

Salt River Fire Department Operating Guidelines

Lockouts

June 2000

209.04

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Purpose:

The purpose of this standard is to set a general guideline, concerning the different kinds of requests concerning all types of lockouts.

Standard:

The main responsibilities of the Salt River Fire Department's response to lockouts are life safety, property conservation and customer service.

The two main types of lockouts are vehicle and residential

Some examples of required responses are:

- A. Infant locked in a vehicle (Life Threatening Emergency)
- B. Vehicle lockout-engine running (Special Duty Assignment)
- C. Residential lockout-infant/invalid locked inside (Special Duty Assignment)
- D. Residential Lockout-food on the stove (Special Duty Assignment)
- E. Any request within the Salt River Pima-Maricopa Community.

Prior to any action being taken a waiver of liability will be signed and identification, including possibly proof of ownership will be shown by the customer.

The customer will also be informed that if they do not agree to and sign the waiver, then they will be directed to contact a locksmith of their own choice.

When working on a lockout, common sense is the best guideline for the proper course of action (i.e. The time permitted before damage occurs vs. damage caused by course of action.)